



# Healthcare Consulting & Billing Solutions, Inc.

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*How do I refer claims?*

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## Complete referral form

- Submit referral form to us
- Include documentation you have available
- We review and provide you with agreement
- Sign and return agreement to us

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*What happens next?*

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## We begin processing claim

- We review documentation and payer requirements
- We research, contact payer and determine best way to resolve
- We submit corrected claim, reconsideration or appeal to get claims reprocessed and paid

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*What are the results?*

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## Payer makes determination

- If denied, we research if other options are still available and if so, proceed with next attempt
- If paid, we invoice your company per agreement

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*Why should I refer?*

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## No fee due for claims we cannot resolve

- Reduce write-offs, increase collections
- No cost or risk to you for referring claims